

Prescriptions

We have an onsite dispensary where the majority of patients are able to have their surgery medication dispensed.

Repeat Prescriptions

They can be made online via Patient Access
OR

Paper slips can be deposited at the surgery or posted to us.

*Requests are NOT taken over the phone.

We aim to complete requests within 3 working days.

Dispensary Opening Hours

Monday 8.00-12.30 & 13.30-18.30
Tuesday 8.00-12.30 & 15.00-18.30
Wed 8.00-12.30 & 15.00-18.30
Thursday 8.00-12.30 & 15.00-18.30
Friday 8.00-12.30 & 13.30-18.30

Online Services

Patients registered at the surgery are able to book/cancel appointments, order repeat medication, see test results and part access medical records via Patient Access. Please ask at Reception for the registration letter.

If you need to update your telephone number and/ or email address, please do so online via our website or speak to Reception.

Contact us

Tel: 01296 658585 Fax: 01296 658467
www.waddesdonsurgery.nhs.uk

Opening Hours

Monday—Friday

08:00—12:30 and 13:30—18:30

At lunchtime an answerphone will give a number to ring in case of emergency.

Improved Access & Extended Hours Clinics

Appointments available
Monday to Sunday 'out of hours'
provided by our Primary Care Network.
Please ask for more details.

**APPOINTMENTS MUST BE PRE-BOOKED,
ROUTINE APPOINTMENTS ONLY.**

OUT OF HOURS:

For urgent advice and treatment when our practice is closed please call:

NHS Direct on 111 or 999

Compliments or Complaints

Please contact our Practice Manager.

If you require this information in another format then please do let us know.

Patient Information Leaflet



Goss Avenue
Waddesdon
Aylesbury
Bucks
HP18 0LY

**Our Telephone Number:
01296 658585**

www.waddesdonsurgery.nhs.uk

Welcome!

Waddesdon Surgery serves the whole of Waddesdon as well as its surrounding villages.

We offer a full general practice service and specialist services. In addition we have an onsite dispensing service

If you live in our practice area and would like to register, please complete one of our registration forms that are available on our website or via reception.

We respect your right to privacy and keep all your health information confidential and secure.

Further information regarding your records and our practice policies are available on our website.

Access to the Surgery

The surgery is on the ground floor with disabled access and facilities. We have onsite parking and disabled parking.

Services

Child Health & Immunisations, Adult Health Promotion and Disease Prevention, Family Planning Advice, Phlebotomy Services, Home Visits, Improved Access, Non NHS Medical Examinations, Foreign Travel advise & Immunisations and Cervical screening

Our Team

Dr Lee Langston – Senior Partner
BSc MBBCh (Cardiff 1998) MRCP
MRCGP

Dr Kate Preston – Partner
BSc MBBCh (Cardiff 1998) DRCGP
DRCOG DFSRH

Dr Malcolm Jones – Partner
MA MBBChIR MRCPCH MRCGP

Dr Christine Slowther
BSc Mb CHB MRCGP

Nursing Team

Claire Hughes – Prescribing Nurse
Practitioner

Nicola Saunders – Practice Nurse
Donna Slater-Watts – Phlebotomist &
HCA

Practice Management

Paul Drinkwater – Practice Manager
Tina Stratford – Deputy Practice
Manager

COMMUNITY STAFF

District Nurses: 01296 711307
*Messages can be left on their answer
phones*

Health Visitor: 01296 712975
*Messages can be left on their answer
phones*

Midwife: 01296 316120
*Weekly Clinic at Surgery on Tuesdays
13:30 – 16:00 by appointment*

Appointments

Appointments for the doctor and nurses can be booked either via the Patient Access app (anytime), via telephone (during opening hours) or in person at the surgery.

If your condition is non-urgent, you can expect to see a GP within 3 working days. You may have to wait longer if you wish to see a particular GP.

Appointments are for 10 minutes and the doctor will be able to deal with one problem only at this appointment time.

Please cancel your appointment if you are unable to attend.

Urgent Problems

Please inform us immediately if your appointment is an emergency e.g. Chest pain, shortness of breath or bleeding.

Speaking to your Doctor

There are times when you may wish to telephone and speak to your doctor for advice or queries. The receptionist will take your details and a message outlining the nature of your call. Please phone before 12pm and the doctor will aim to return your calls between 11am and 1.30pm.

Results & Home Visits

Please phone between 10.00am and 12.30pm to get your results from Reception or book a home visit.